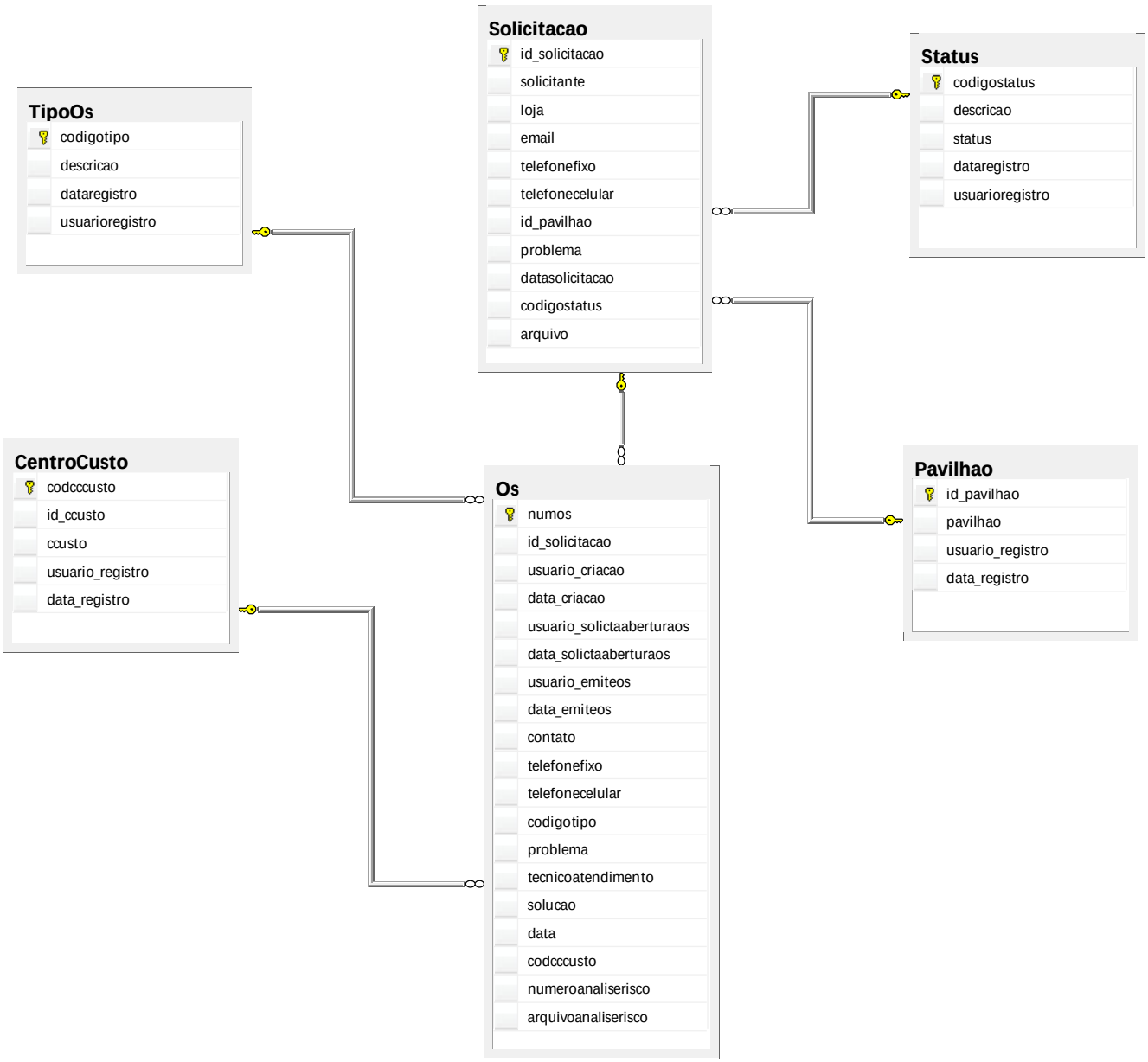DER - SISTEMA DE CHAMADOS DEMFA